

JP Pro Football Terms & Conditions

Waiting List

1. JP Pro Football cannot guarantee any placements on any of its courses – as soon as a position is available, customers, whose information has been permitted to be stored on our waiting list, will be notified at the earliest opportunity.

Cancellations & Refunds Policy

1. Any cancellation must be submitted (via email, telephone or letter) and confirmed by JP Pro Football (via email, telephone or letter) at a MINIMUM of 12 hours before the starting time of the booked course.
2. If a customer wishes to cancel (and does so in accordance of the minimum time stated in Point 1. (1.), they are entitled to a refund less an administrative charge of £5.00.
3. If a customer wishes to cancel (but fails to do so in accordance of the minimum time stated in Point 1. (1.), no refund will be issued.
4. In the unlikely event that any JP Pro Football course receives less than 10 participants, JP Pro Football reserves the right to cancel the course. Customers will be given a minimum 72 hour's notice. Should this event occur customers will be given the choice of a full refund or a free session at an alternative course.
5. In the unlikely event that a JP Pro Football course is cancelled due to inclement weather or circumstances beyond our control (i.e. medical emergency, traumatic event, family bereavement etc.) we regret to inform that no refund will be issued. However, those who have booked onto the cancelled course will be given priority service and notification of future course/s at a discounted price, should they want to book.

Changing Dates

1. Customers are welcome to change their date of attendance for any course so long as notice (via email, telephone or letter) is received and confirmed by ourselves within 24 hours of the start time of that course.
2. In the case JP Pro Football does not receive information of a requested change of date and the participant arrives, unless otherwise agreed, we reserve the right to decline access to the participants in the interest of safety.